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Frequently Asked Questions

Please let us know if the questions and answers are helpful and if you were able to find the answer to your question. [Send us a question](#) if you can't find what you need answered.

GENERAL INFORMATION:

[Do you really make your products in the USA?](#)

[What is your #1 selling toy of all time?](#)

[How do I warranty my product?](#)

[If I have an idea of a product, how do I suggest it?](#)

[What is ULTRASKYN?](#)

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What is FIRMSKYN?

What is SECONDSKYN?

What is Vac-U-Lock?

What is TRUSKYN?

How should I clean my products?

Silicone Vibrating Products:

To clean, spray with Doc Johnson Toy Cleaner or wash with a mild soap and warm water. Allow to dry completely from other toys in a cool, dry place.

Silicone Non-Vibrating Products:

Silicone can be cleaned in a variety of ways. Spray with Doc Johnson Toy Cleaner, wash with mild soap and warm water, boil for 3 minutes, or clean in the top rack of dishwasher. Allow your product to dry thoroughly before dusting with powder, if needed. Store separately from other toys in a cool, dry place.

Battery-Powered

Remove batteries and then clean with Doc Johnson Toy Cleaner or warm water and soap. Be careful to keep any seals intact.

ULTRASKYN

Remove any vibrating parts, if applicable. To clean, spray with Doc

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Johnson® Toy Cleaner or wash with mild soap and warm water. Allow to dry completely before storing separately from other toys in a cool, dry place.

Main Squeeze

To clean and store Main Squeeze:

Remove vibrating bullet before cleaning or storage. Gently pull from the top to remove the ULTRASKYN insert from inside the case. Remove squeeze plate from magnetic dock inside case. (Squeeze plate may fall out during disassembly; this is normal and does not indicate a product defect.) Clean each piece with Doc Johnson Toy Cleaner or mild soap and warm water, and allow to air dry completely before storage/reassembly. Dust ULTRASKYN insert with Main Squeeze Refresh Powder (sold separately), reassemble product, and store in a cool, dry place with both caps on.

*Toy Cleaner sold separately

[What is the proper way to store my product?](#)

[What if I have a question that isn't listed on the FAQ page?](#)

PRODUCT QUESTIONS:

Lubricants/Body Glides:

Vibrators:

Dildos/Dongs:

Penis Pump:

Masturbators:

Cock Rings/C-Rings:



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